

Holiday Booking Terms and Conditions

Please read the following terms and conditions carefully.

They, together with the Holiday Information, apply to all bookings on this website and they deal with your rights and obligations to us and ours to you.

Terms & Conditions

– Payment:

Unless otherwise agreed we take a deposit of 30 %. This 30 % should be paid right after receiving the booking confirmation (within 1 week) via bank transfer to our spanish bank account. Bank charges are at the expense of the tenant. This deposit is non-refundable in the event of any cancellation notification.

The balance payment becomes due 1 week before arrival or if agreed on arrival day.

The damage deposit is to be payed in cash on arrival day.

– Cancellations:

Cancellations that are made 60 – 42 days before the start of the booked holiday period: 50% of the total rental. Less than 42 days before the begin of the holiday period: 100% of the total rental.

Please note, the deposit is non-refundable.

We recommend travel cancellation insurance.

– Number of guest:

The property must not be occupied by more people than the number stated in the booking confirmation or on the rental agreement. This number includes children, no matter whats their age. Admission will be refused or terminated if these conditions are not met.

– Check-In and Check-Out:

Check-In after 3 pm until 10 pm

Check-Out before 10 am

Any arrivals and / or departures outside of these times must be agreed with us and might cause extra charge.

– WiFi available upon request:

We can accept no liability in case that the WiFi doesn't work, but will do our very best to rectify any problems as swiftly as possible.

– Care of the property:

The Client shall take all reasonable and proper care of the property and its furniture, pictures, fittings and effects in or on the property and leave them in the same state of repair and in the same clean and tidy condition at the end of the rental period as at the beginning.

The swimming pools and gardens (if there are any) are maintained regularly. Should public supplies, such as water and electricity, or plumbing systems and mechanical equipments fail, we can accept no liability, but will do our utmost to rectify any problems as quickly as possible.

Nearby constructions works can sometimes be a problem, also here we can accept no liability, but we will let you know in advance if we get any notification. Unfortunately those developments are beyond our control.

– Damage or loss of keys:

The clients are responsible for all keys whilst they are in their possession and for their safe return to the owner. Loss of any keys while in your charge will occur a 50,00 Euro replacement charge.

– Smoking:

Smoking is not permitted anywhere inside the property.

– Pets:

No pets are permitted in the property at any time.

– Behavior:

Clients are obliged to take care that the peace of the neighborhood is not disturbed by themselves and/or their party. Failure to observe this condition may result in termination of the rental.

– TV / Satellite TV:

On the day of check-in you will be informed what kind of TV/Satellite system is installed in the property. Please do not attempt to retune the Satellite TV's as this will incur the expense of a technician having to attend the property to sort out any problems.

In the unlikely event of us having to enter the property due to circumstances beyond our control we reserve the right to do so.
